

Job Title	Technical Manager	Directorate	Project Delivery
Grade / Level	Senior Management	Date	17/1/25
Reports to (Role)	Sales Director / Operations Director	Direct reports (Roles)	Board of Directors
Location	Home Based with regular UK travel		

#### **Role Purpose**

Manage effectively the technical function of the business within the day to day of the business, technical management, communication and coordination of internal and external suppliers, contractors and clients to support the growth and ensure the business complies to all technical compliance.

#### **Key Accountabilities**

- > Attend client's sites independently or with colleagues to undertake surveys of work for potential opportunities and business.
- > Carry out pricing and costing activity for prospective jobs in conjunction with the Sales Engineers when required.
- > Liaise with Pure Thermals clients, to support on a technical basis where required.
- > Liaise with suppliers and subcontractors as required, to support and input to the preparation of any quotations or additional work.
- > Management of any sub-contract, accountability for managing the Program of Works for delivery in accordance with the agreed cost, margins and time parameters.
- > Support and manage the coordination, including as required, liaison with the client, sub-contractor(s) and Sales Director to ensure that all directors are fully informed and able to deliver to plan.
- > Ensure full technical compliance in line with regulations.
- > Oversee and monitor any site works to ensure that activity is progressing to plan and ensure that necessary action is taken in a timely manner to address any changes.
- > Attend regular contract/technical meetings and provide appropriately detailed and timely reporting to managers on all projects and tasks under your management.
- > Undertake any project completion sign-off with the client including the preparation and handover of any post implementation operating and maintenance tutorials and manuals.
- > Inform and share information with the team about their generation of planned preventative maintenance agreements.
- > Support colleagues within the Project Delivery and across the organization as reasonably requested and appropriate to your role, skills and experience.
- > Involvement with our suppliers regarding new product innovations and quarterly technical meetings.
- > In addition to the above duties employees are required to carry out such other tasks as may be reasonably required.

# **Essential Qualifications and Experience**

- > Educated to Degree Level or equivalent
- > GCSE minimum grade C (Level 6) Math's & English
- > Experience of managing multiple projects/ programs including heatpumps, process cooling, heating, ventilation & airconditioning.
- > Proficient in all MS Office packages
- > Full UK Driving License

### **Desirable Qualifications and Experience**

- > Degree in Mechanical Engineering or related specialism
- > SMSTS (Site Manager Safety Training)
- > HND Building Services / Engineering or equivalent
- > Electrical and Controls experience
- > FGAS qualified
- > Working within the sector for a minimum of 5 years

# **Personal Specifications and Role Dimensions**

People	Financial	Other
> Strong technical ability and	> To provide technical support	> To be able to work with a high
knowledge of Heatpumps and	to multiple projects	level or time management
Chillers.	consecutively (5-10) to	organization and planning to
> Always being professional and building	completion ranging from £10k to	effectively manage and prioritize
relationships with internal and external	£5M value	> Exceptional verbal and
colleagues.	> Understanding business	written communication skills
> Strong communication and negotiation skills	budget planning, profit & loss	> Strong technical ability and to comply
> The ability to work remotely and work		with the current regulations
independently or as a team member.		> Attention to detail

Full-Time contract, standard hours 8:30am to 5pm Monday to Friday. Occasionally, out-of-hours may be required to support the demand of the business.